

Highfield *Level 2* End-Point Assessment for Hospitality Team Member



Government funding band – **£4,000**



On-programme duration – **minimum of 12 months**



Gateway requirements – **level 1 in English and maths and gateway self-assessment**



End-point assessment method – **on-demand test, practical observation, business project and professional discussion**

Working in the hospitality sector

The hospitality and catering sector covers hotels, restaurants, cafes, fast-food outlets, pubs and clubs. The sector employs almost 3 million people in the UK, meaning there is a huge requirement for qualified people. Those in the role of hospitality team member can work in a range of establishments, including bars, restaurants, cafes and conference centres. Their role is typically very varied, meaning they have to be very adaptable and be able to support a range of team members across their employer's business.



The programme's structure

Apprentices will be placed in a hospitality role over a minimum of 12 months during which they will be supported while on-programme by their tutor. Their tutor will review the progress of the apprentice during the 12 months against the standard to ensure they are prepared for the end-point assessment.



Hospitality Team Member
Level 2 Apprenticeship Standard



Your apprentice's journey



Ready for training

- Initial assessment
- English and maths training
- On-programme training to meet the needs of the standard
- Gateway self-assessment report

Set for assessment

End-point assessment methods are:

On-demand test

- 2 hour (30 minute reading time) multiple-choice test
- Scenario-based questions
- Covers the core and relevant specialist functions

Practical observation

- 2-hour observation in the workplace
- Covers a range of tasks in their specialist function

Business project

- A written 800-1,200 word research project
- Focuses on an opportunity/challenge/idea that the apprentice considers will make an improvement to the business

Professional discussion

- 40-minute discussion between apprentice and assessor
- Includes a 10-minute presentation of the business project

Go further

Your apprentice can progress further in the sector in related job roles, such as hospitality supervisor or team leader.

Available support

On-programme support

- Delivery resources
- Qualification mapped to standard
- Tutor support resource
- Innovative and multi-device e-learning courses

End-point assessment support

- Gateway and mock assessments
- Bespoke end-point assessment solutions
- Progression tracking system
- Staff training, standardisation and support



Need to know more: