

Highfield **Level 2** End-Point Assessment for **Supply Chain** **Warehouse Operative**



Government funding band – **£5,000**



On-programme duration – **typically 12 months**



Gateway requirements – **level 1 English and maths**



End-point assessment method – **observation with questions, interview with a portfolio of evidence**

Working as a supply chain warehouse operative

Warehouse operatives work in a variety of warehouse environments. Their work activities include taking deliveries, checking for damaged/missing items, storing goods, moving stock by various methods, picking/packing orders, loading goods for dispatch, maintaining stock records and documentation, and cleaning.

They communicate with a wide range of people and customers and have a passion to meet customers' expectations by providing a quality service that encourages repeat business. A warehouse operative will often be required to be flexible and work shifts including 4-on-4-off, days, nights, evenings and weekends.

The programme's structure

Apprentices will be placed in a role typically lasting 12 months during which they will be supported while on-programme by their tutor. Their tutor will review the progress of the apprentice against the standard to ensure they are prepared for the end-point assessment.

Your apprentice's journey



Ready for training

- Initial assessment
- English and maths training
- On-programme training to meet the requirements of the standard
- Gateway readiness self-assessment

Set for assessment

End-point assessment methods are:

Observation with questions

- 75-minute observation
- Questions asked during apprentice's work
- Demonstrating full competence in the skills required whilst working

Practical assessment

- 60-minute interview
- Interview/discussion surrounding evidence produced by the learner during work
- Demonstrating evidence that the learner has met the assessment criteria

Go further

On completion of the apprenticeship, apprentices may wish to progress into other roles in the logistics industry.

Available support

On-programme support

- Delivery resources
- Qualification mapped to standard
- Tutor support resource
- Innovative and multi-device e-learning courses

End-point assessment support

- Gateway and mock assessments
- Bespoke end-point assessment solutions
- Progression tracking system
- Staff training, standardisation and support



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